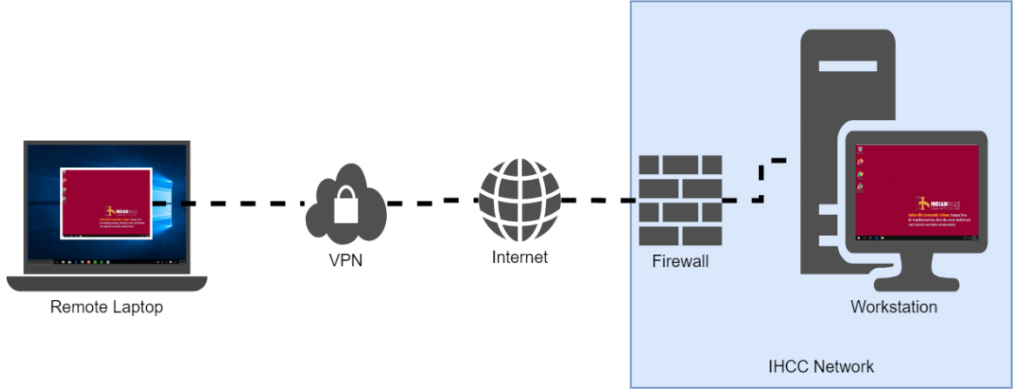


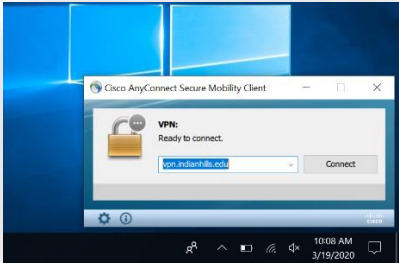
Remote Desktop Over VPN

Connecting to the Virtual Private Network (VPN) allows you to connect to the IHCC network remotely. While connected to the VPN, it is possible for remote workers to use Remote Desktop (RDP) to access their work computers remotely. Remote Desktop enables users to access files and programs on their work computer that are not available remotely.

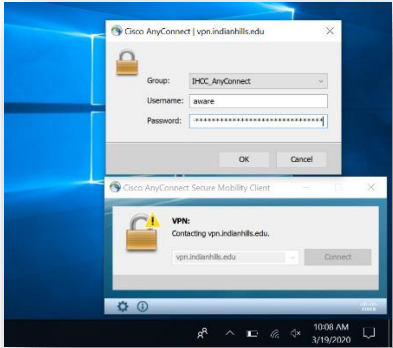


These instructions will guide remote users through accessing their computers remotely.

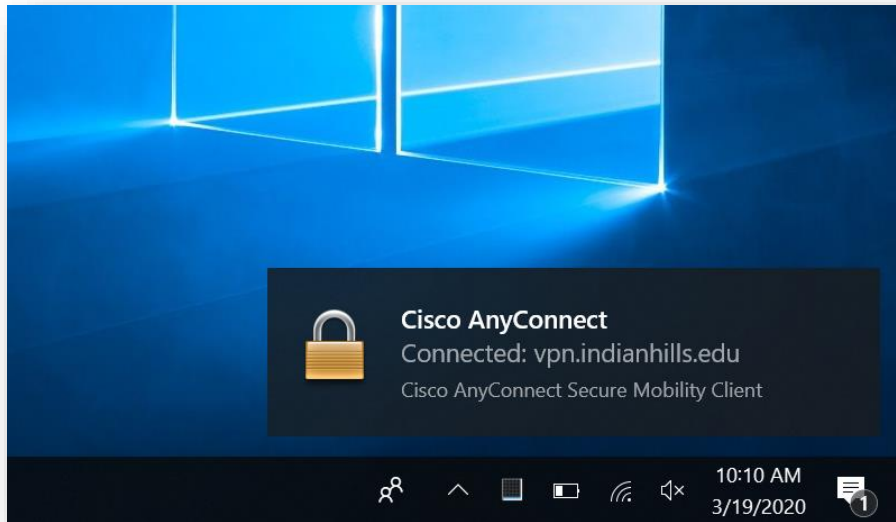
- 1. Connect to the Indian Hills VPN



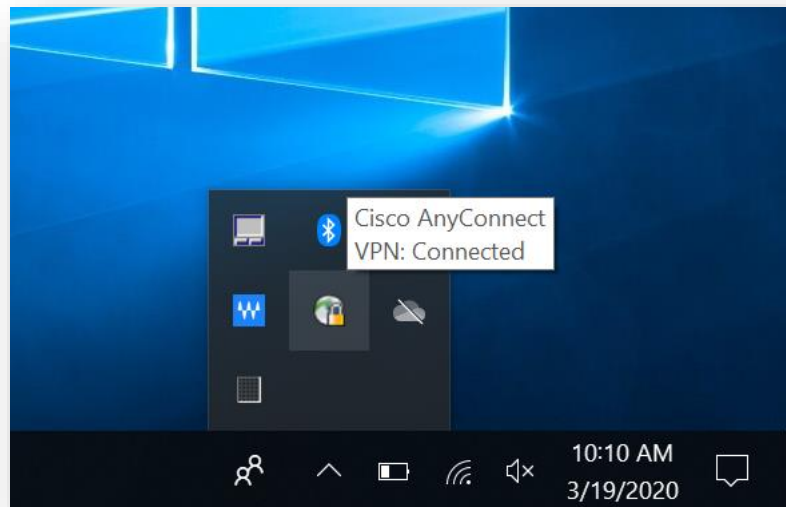
- a. If it's not already populated, enter the URL **vpn.indianhills.edu**



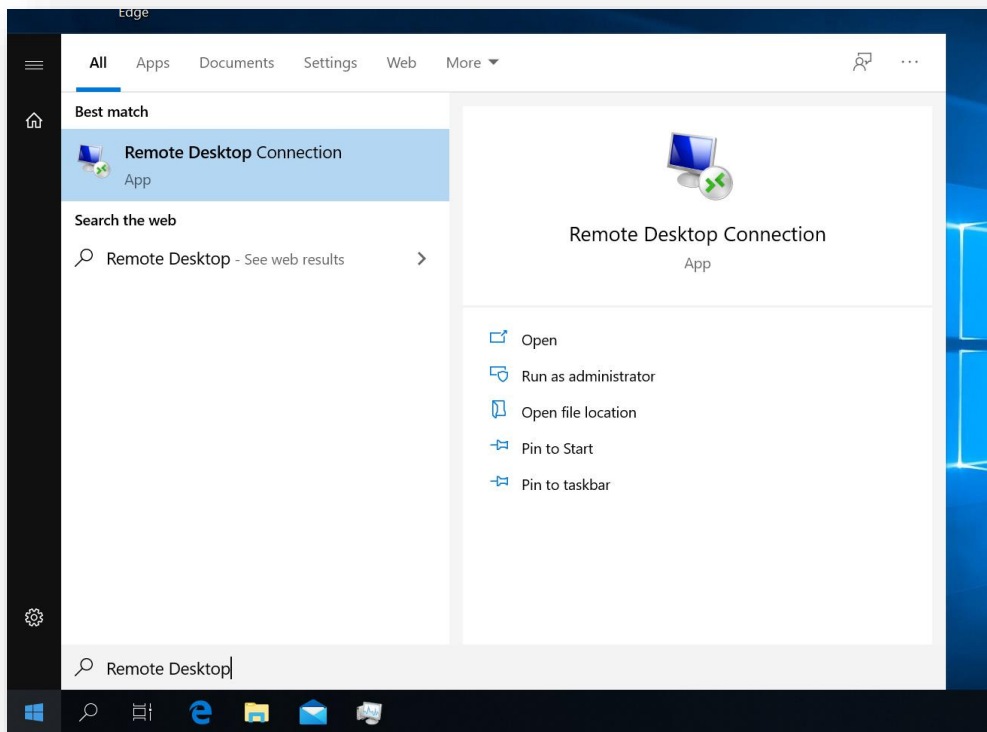
- b. Log in with your **network credentials** (The same username and password you use to log in to your work computer)
- c. Once the VPN connects, you'll get a notification like this one



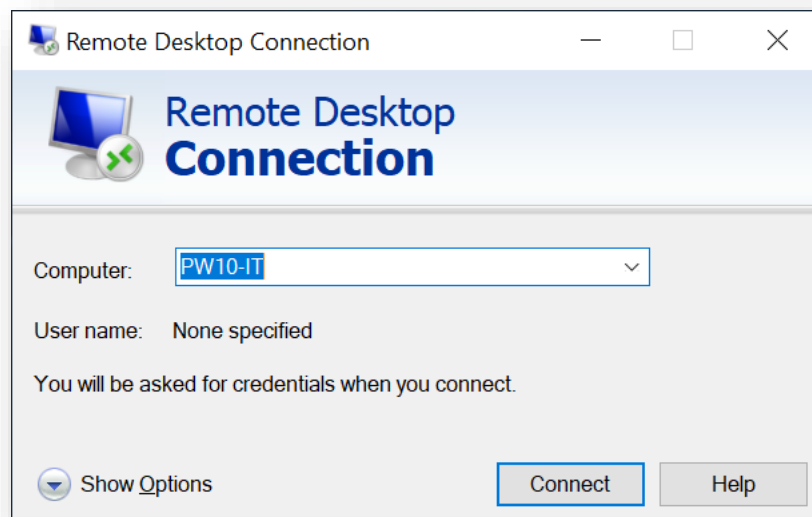
- d. You will also be able to check the status of your VPN connection from the status tray



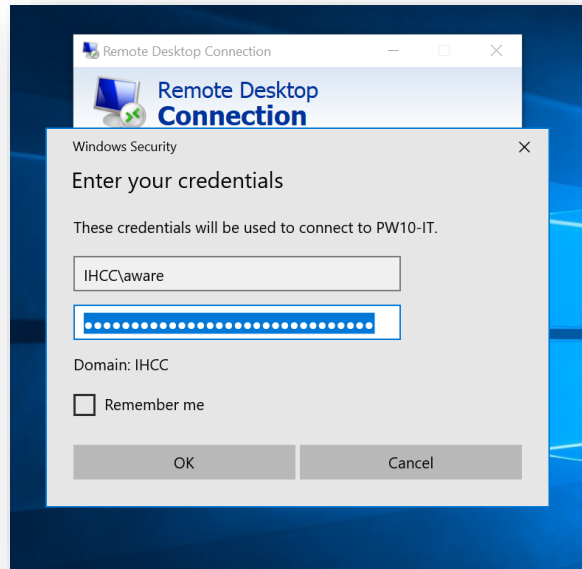
2. Open the Remote Desktop Client on your computer
 - a. You can search for it from the start menu



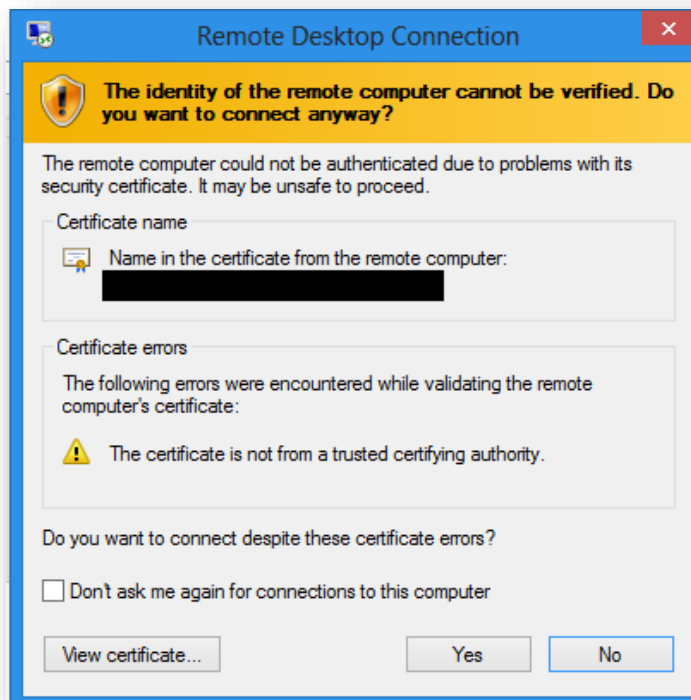
- b. In the Remote Desktop connection window, enter the name of the computer you would like to control. Your workstation is usually named **pc-(username)** i.e. "pc-aware". If you're unsure of what computer name to use, please contact IT for assistance.



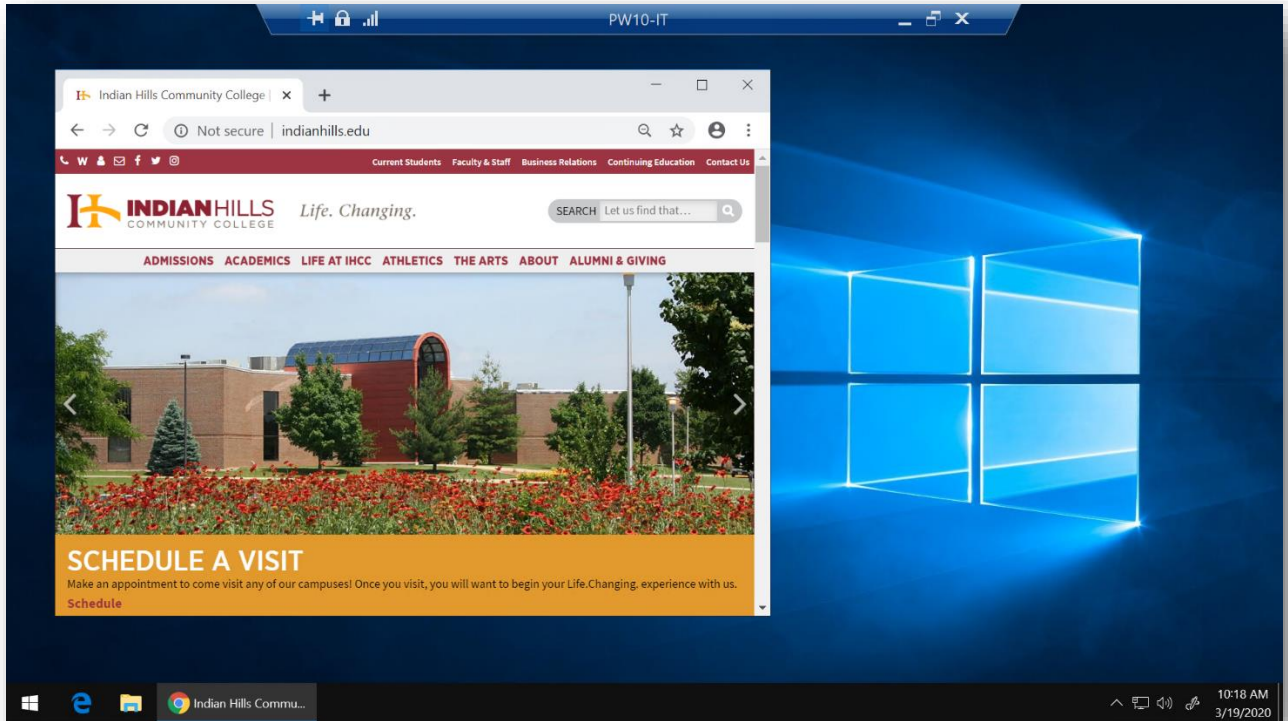
- c. When you hit connect you will be prompted to authenticate. **Enter your network username and password with an 'IHCC\' before your username.** i.e. the user "aware" would enter the username "IHCC\aware"



- d. If you are presented with a certificate warning, press accept to proceed anyway.



- e. After successfully authenticating your Remote Desktop session will open in full screen. Notice the blue bar at the top of the screen. This bar indicates that the desktop you see is remote, and also allows you to minimize the session.



While connected to your work computer via remote desktop, you should see your desktop exactly as you would see it if you were sitting at your desk using your computer in person. Installed applications, saved files, and other valuable resources on your computer should be exactly where you left them. If your experience is different from this, please contact IT for assistance.