

# Unemployment Insurance Help

*Resources for understanding and managing unemployment insurance claims.*



## UNEMPLOYMENT INSURANCE CAN BE CONFUSING

There are a lot of rules regarding unemployment insurance. You can turn to Iowa Workforce Development to get your questions answered.

## YOUR UNEMPLOYMENT EXPERT

### **PAY UNEMPLOYMENT INSURANCE TAXES ONLINE**

Through the myIowaUI portal, you can submit contribution reports, make tax payments, view account information and update account information. Go to [www.myIowaUI.org](http://www.myIowaUI.org) to learn more.

### **ELECTRONIC UNEMPLOYMENT INSURANCE REQUEST TOOL**

Easily manage unemployment insurance information requests and streamline your responses by using the State Information Data Exchange System (SIDES). SIDES E-Response is a website that allows you to respond to state unemployment insurance requests quickly, easily and accurately. SIDES is a system for employers and TPAs who usually have 30 or more unemployment requests per week or have employees in multiple states.

### **UNEMPLOYMENT INSURANCE TAX RATE**

Based on the strength of the unemployment insurance trust fund, the state unemployment tax rate is determined annually. You receive your tax rate in November.

### **PROTECTING YOUR TAX FUND**

Maintaining the integrity of the unemployment insurance trust fund is one of the highest priorities. Conducting audits is one way we make sure laws are being followed. You can contact your field auditor for questions.

## OTHER SERVICES

The Employers & Business section of the Iowa Workforce Development website has a variety of resources and forms regarding unemployment insurance, including:

- An online form to notify IWD when an employee is no longer employed or refused work with your company
- How to file an appeal for your unemployment insurance benefit charge
- How to protest an employee's claim for unemployment insurance benefits
- How to appeal an unemployment insurance decision

Visit [www.iowaworkforcedevelopment.gov](http://www.iowaworkforcedevelopment.gov) and click on "Employers & Business" for more details.



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Sandra Trejo, Unemployment Workforce Advisor  
Phone: 641-684-5401 ext. 40024  
Email: [sandra.trejo@iwd.iowa.gov](mailto:sandra.trejo@iwd.iowa.gov)

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