

## Lean Courses for Healthcare

Indian Hills Community College

Course Name & Suggested Participants	Description	Hours	Class Size
<p><b>reVIEW©</b> Lean Healthcare Training Course</p> <p><b>Designed for:</b></p> <ul style="list-style-type: none"> <li>• Hospitals</li> <li>• Clinics</li> <li>• Doctor and Dentist offices</li> <li>• Long term care facilities</li> </ul> <p><i>Everyone</i></p>	<p align="center"><b>Lean Healthcare designed by clinicians for clinicians</b></p> <p><b>When you implement Lean Healthcare you:</b></p> <ul style="list-style-type: none"> <li>• Improve the Quality of Care</li> <li>• Improve patient outcomes</li> <li>• Increase patient safety</li> <li>• Reduce or eliminate defects</li> <li>• Reduce or eliminate waste</li> <li>• Increase productivity</li> <li>• Reduce costs</li> <li>• Increase employee morale</li> </ul> <p>The reVIEW© training course introduces the participants to the principles of the Toyota Production System (TPS) and the use of Value Stream Mapping and A3 Problem Solving. By applying these principles in Healthcare the participants will look at work differently and identify potential savings of time, resources and waste leading to improved patient care and outcomes. The reVIEW© program is the outcome of Cindy Jimmerson's extensive research and implementation experience through an NSF grant and has been successfully used to implement lean in over 100 organizations world-wide. Visit the Lean Healthcare West website for more information: <a href="http://www.leanhealthcarewest.com">www.leanhealthcarewest.com</a></p>	<p>7 days over at least 7 weeks – 3 hours/day class time plus individual and team coaching</p> <p>Train the trainer option available</p>	16 max
<p><b>Strategy Deployment Leadership</b></p>	This course is in development		
<p><b>5S Workplace Organization</b> <i>Everyone</i></p>	A clean and well-organized workplace is key to a successful lean implementation strategy. This course presents the 5S concepts of sort, set in order, shine, standardize and sustain. <b>Participants will learn each concept and apply it to a pre-determined area throughout the day.</b>	1 day – 8 hours	12 max
<p><b>workplacelean© Pillars</b> <i>Everyone working with an office process</i></p>	This course gives participants an overview of lean and how it applies in an office environment. An office simulation is used to apply concepts learned throughout the day.	1 day – 8 hours	12 max
<p><b>workplacelean© Launch</b> <i>Everyone working with an office process</i></p>	Participants will create a process map that represents the best way for the office work to be done. From the map, a standard work document can be created. Also, an action register will identify activities necessary to implement the new process.	1 day – 6 to 8 hours	12 max