

Service Animal Policy

Service Animals

Service animals are dogs, or other animals defined by federal or state law, trained to do work or perform tasks specifically related to an individual's disability. These tasks may include, but are not limited to, pulling a wheelchair, fetching dropped items and/or providing stability for a person who has difficulty walking.

Service animals, as well as those in training, may accompany the individual with disabilities or a person training the animal into public facilities and accommodations to which the public is invited. This includes, but not limited to, academic buildings, administrative offices, and residence halls. The service animal must be under control, housebroken and not provide a direct threat to others. The handler is responsible for supervising and caring for the service animal. This includes toileting, feeding, grooming and veterinary care.

Voluntary Registration

Federal and State law do not require individuals to register their service animal with the college. If you would like to voluntarily register your service animal, please contact the Disability Services Office at disabilityservices@indianhills.edu or visit us in the Academic Success Center.

Removal of Service Animal

The College has the right to remove an animal if the particular animal is out of control and the handler does not take effective action to gain control, or if the animal is not housebroken.

Health or Safety Concerns

Students, faculty and staff, with medical conditions, that are affected by animals are asked to contact Disability Services if they have a health or safety concern about exposure to an animal. The College will make appropriate accommodations to individuals with such medical conditions or safety concerns.

Protocol for members of the college community, which includes faculty, staff and students.

- They are to allow service animals to accompany their owner at all times and in all places on campus, unless the College has made predetermined exclusions.
- In situations where it is not obvious the animal is a service animal, staff may ask two specific questions. 1) Is the animal a service animal required because of a disability? and 2) What work or task does the animal perform? Documentation is not required, nor is the animal required to demonstrate the task. Do not inquire about the disability.
- Do not touch or pet the service animal, unless the owner has given their permission.
- No one, other than the owner, should feed the service animal.
- The service animal is not to be deliberately frightened, startled, or intentionally separated from its owner.

Please feel free to contact the Disability Services Office with additional questions or concerns.

Disability Services
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