Financial Aid Checklist, Payments & Refunds, and Account Statement Information

Let’s say you plan to use financial aid to help pay for school. You’ve filled out your FASFA and you’re wondering what else you need to do in order to receive your award. In this tutorial, we’ll take a look at the financial aid checklist and show how to accept your financial aid. We’ll also look at other information such as setting up authorized users and payment options.

Once you have successfully logged into WIN (Warrior Information Network), hover over the Account Management Menu.

There are several links to choose from, including:

- **Financial Aid Checklist** – Use this link to view your Financial Aid Checklist, Accept Loans and view your current financial aid status.
- **Payment & Refund Portal** – This is where you can view & pay your bill or dorm deposit, set up an E-refund account or create an authorized user.
- **Account Statement** – Choose this link to view a breakdown of your balance, including financial aid, scholarships & payments.
Financial Aid Checklist will take you to the main Financial Aid Home page. For a short video on accepting financial aid, please view the tutorial, Accepting Your Financial Aid.

The financial aid department will provide a letter mailed to your address on file with your initial award. You can also review your award letter as well as accept any anticipated aid in WIN under the Account Management menu on your Dashboard.

Payment and Refund Portal opens your IHCC payment portal. Using the links on this page, you can Make a Payment, set up a Payment Plan, make a Deposit, and apply for Refunds, along with setting up an authorized user on your account.

For a short video on payment and refund options, please view the tutorial, Payment & Refund Portal.

Students can set up payment plans for an active term through WIN by going to the Payment & Refund Portal under the Account Management menu on their Dashboard.
Payments can be made in person at the OneStop in the Bennet Student Services Center on the Ottumwa campus. Students can also make online payments with a credit card debit card or a checking/savings account through WIN by going to the Payment & Refund Portal under the Account Management menu on their Dashboard.

Students can set up an authorized user through the Payment & Refund portal in WIN. This allows a person outside of the student to view the student bill and make payments on the account.

Note: “In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.”
**Note:** When adding an authorized user, you must check the I Agree box, then click Continue to complete the setup process.

**Agreement to Add Authorized User**

I hereby authorize **Indian Hills Community College** to grant joe_learner@gmail.com full access to my accounts, including ability to view all billing statements, payment history, and/or make payments accordingly. My payment methods and credit card and/or checking account information will remain confidential and hidden from all other users. I understand that I am still primarily responsible for ensuring that all my accounts are paid on time and in full.

This agreement is dated 11/10/2022 8:32:27 AM CST.

For fraud detection purposes, your internet address has been logged:

at 11/10/2022 8:32:27 AM CST

Any false information entered hereon constitutes as fraud and subjects the party entering same to felony prosecution under both Federal and State laws of the United States. Violators will be prosecuted to the fullest extent of the law.

Please check the box below to agree to the terms and continue.

- [ ] I Agree

**Authorized Users**

Thank you. We have sent an e-mail to joe_learner@gmail.com with instructions on how to log in and view your billing and payment plan information. This person will log in using the e-mail address you provided.

You may add as many authorized users as you wish and can change user settings at any time.
Account Statement will show you your Financial Account Activity.

You can also View your Statement for more details.
Once you are ready to log out, click “Sign Out” at the top of the page. To ensure you exit completely, please log out and close your browser.

For technical help with WIN (Warrior Information Network), contact the IT Help Desk.

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