

IMPORTANT NOTICE !!!!

Business Office “eRefunds”

“eRefund:” If you have money left in your account in the Business Office after your IHCC bill is paid (through financial aid grants & loans, scholarships or funds from any source), the Business Office will electronically submit the difference (what’s left-over) to Higher One for processing. The amount will be refunded to you by Higher One via the Easy Refund Card Debit MasterCard.® We call this an “eRefund.”

**For the majority of students....
...the earliest Your “eRefund” will be available is approximately:***

FALL TERM: 1st Week in October
WINTER TERM: 3rd Week in December
SPRING TERM: 4th Week in March
SUMMER TERM: 4th Week in June

(depending upon how many summer sessions/terms you attend.)

The Business Office will send your “eRefund” to Higher One for disbursement when it’s ready, if you are eligible for it. Each term, please check the Indian Hills website (www.indianhills.edu) for the actual disbursement date. If you have not done so already please activate your Easy Refund Card Debit MasterCard® and select the refund option which works best for you at www.easyrefundcard.com. Higher One will refund any difference to you based on the refund option you selected.

If you did NOT receive your Higher One Card in the mail or have questions regarding your Higher One Card, please contact the Business Office at 641-683-5221 or bizstudents@indianhills.edu.

***When you can get YOUR eRefund depends upon such things as: your year in school, when you completed your FAFSA, when you submitted all requested forms and documents, how accurately you completed these documents, whether you were selected for verification, have you already signed your Master Promissory Note(?), have you completed your Entrance Counseling(?), etc.**